

CAERPHELLY TOWN CENTRE AUDIT – JANUARY 2013

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
20/03/08	<p><u>Bus Stop Kerb</u> <u>Castle Street - O/S Castle Ct Shopping Centre</u> At the TCMG (19/3) the 'Caerphilly Access Group' requested that consideration be given to constructing a raised kerb at the bus stop. This will assist persons with disabilities using the buses, which stop at the location.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>9/1 Planned to start 23rd January. 21/2 Work commenced on 20th February. 5/3 Works have started. Should be complete within the next 2 to 3 weeks. 14/5 Work will be complete within the next couple of weeks. 9/7 Awaiting repairs to BT equipment. 17/9 Still waiting on proposals. No specified time given 7/11 Update to TCMG Issue Closed 12/11</p>
17/10/08	<p><u>Air Quality</u> <u>Town Centre</u> An air quality issue has been identified in the town centre. A working group, which includes members of the TCMG, has been established. This will meet to promote a collaborative approach to finding long-term viable solutions.</p>	<p>Environmental Health <i>Lyndon Ross</i></p> <p>Transportation <i>Clive Campbell</i></p> <p>Strategic Planning <i>Allan Dallimore</i></p> <p>Business Enterprise Support Team <i>Andrew Highway</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>5/3 Still monitoring. Will provide an update to the next TCMG. 14/5 No update provided. 9/7 A detailed consultant assessment is due shortly. 17/9 Officer concerned will attend the new TCMG. 7/11 A report was presented by the Officer to the TCMG.</p>

27/01/10	<p><u>Streetscape Project</u> <u>Pentrebane Street</u></p> <p>The uncertainty regarding the redevelopment proposals has been lifted from the area and recently a number of new businesses have located in the street. An assessment will be made of the street lighting and viable carriageway changes that could improve the streetscape.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p> <p>Cleansing <i>Rhodri Lloyd</i></p> <p>Business Enterprise Support Team <i>Andrew Highway</i></p> <p>Highway Maintenance <i>Marcus Lloyd</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>21/2 Work is expected to commence in March. 3/5 Programmed for the end of March. Dates request in order to update retailers. 14/5 Work will start on site mid June. This scheme will cause disruption and possibly road closures, so a letter will be sent to retailers in the street. 9/7 Work is programmed for completion in August, after The Big Cheese. 17/9 Still on schedule. 7/11 Update to TCMG 12/11 Some defensive street furniture to be installed to complete project. Issue Closed 12/11</p>
04/03/11	<p><u>Development Of Former Post Office Site</u> <u>The Twyn</u></p> <p>The council has announced plans to build a landmark building on the site, which will have a number of different facilities incorporated within it.</p>	<p>Regulatory Planning <i>Tim Stephens</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>5/3 Have started demolition, 12 months construction. 15/4 Demolition work has taken place. Officers are still hoping for an early summer 2013 opening. 9/7 A commencement date for the building work is imminent. 17/9 Legal matters currently being undertaken. Looking at Autumn next year for opening. 12/11 Legal matters will be completed this week with a 12-month contract. Opening is due for early 2014.</p>

12/10/11	<p><u>Water Leak</u> <u>Cardiff Road</u> A water leak OS Tesco Metro has been reported, which is flowing onto the bank by the Castle.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p>	<p>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</p> <p>5/3 Waiting on Welsh Water. 14/5 Highways inspection to take place. Meeting to be arranged on site with Welsh Water. 9/7 The water discharge has stopped and the area dried, but it will continue to be monitored. 17/9 Trying to determine who is responsible. 12/11 Welsh Water has resolved issue. Issue Closed 12/11</p>
27/02/12	<p><u>30-minute Parking Bays</u> <u>Cardiff Road</u> Cllr. Elsbury asked Officers to investigate whether 30-minute parking restrictions could be introduced along Cardiff Road.</p>	<p>Transportation <i>Clive Campbell</i></p>	<p>14/5 This is a Traffic Management issue. Officers are in the process of putting maps together. 9/7 Map of proposed changes has been passed to Transportation Officers for consideration. 17/9 Ongoing. 12/11 Currently in public consultation.</p>
03/04/12	<p><u>“No Ifs, No Butts” Campaign</u> <u>Town Centre</u> The campaign operated in four town centres to educate people on disposal of cigarette ends. This involved issuing Fixed Penalty Notices, warning letters and offering advice.</p>	<p>Environmental Health <i>Lyndon Ross</i></p>	<p>14/5 No update provided. 9/7 Successful campaign. Those who dropped litter/cigarette ends were advised and/or issued with fixed penalty notices. 17/9 No feedback received. Are continuing. 12/11 Campaign ongoing. Issue Closed 12/11</p>

25/05/12	<p><u>Repairs to Toilets</u> <u>The Twyn</u> Following a criminal incident in the ladies toilet, urgent repairs were required to the cubicles. The flooring in the gents' toilet also required attention.</p>	<p>Cleansing <i>Tony White</i></p>	<p>9/7 Repairs in the Ladies' has been completed and a leak in the Gents' repaired. 17/9 Ongoing. Police and Community Safety Wardens are undertaking regular spot checks. 07/11 Issue was raised again at TCMG 12/11 Ongoing</p>
14/06/12	<p><u>Damaged Bollard</u> <u>O/S Tesco Metro, Cardiff Road</u> One of the bollards on Cardiff Road has had the head unit removed, which requires replacement.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p>	<p>9/7 The bollard has been ordered and will be installed with other new bollards on Cardiff Road. 17/9 Have taken receipt of new bollard. Will be installed within the next two weeks. 12/11 Officers need to revisit the issue.</p>
21/06/12	<p><u>Drainage on Steps</u> <u>Between Twyn Car Park and Lower Twyn Square</u> The steps between the Twyn Car Park and Lower Twyn Square are flooding on a regular basis and the usual drainage slot cleaning now fails to solve the problem.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>22/6 A team will visit the site to investigate and a suitable plan of action will be developed. 9/7 This is an ongoing issue. The drainage channels have been cleaned again, but a long-term solution is being explored. 17/9 Nothing has been reported since. 12/11 Officers are still monitoring water flow in the area. 16/12 Pooling continues in the area and further investigation in the drainage channels will commence shortly.</p>
18/07/12	<p><u>Repainting of Benches</u> <u>Town Centre</u> Various wooden benches within the Town Centre require repainting to improve their appearance.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>17/9 On programme to be undertaken. 12/11 A date is awaited for works to be completed.</p>

13/09/10	<p><u>Loose Step</u> <u>Outside Visitor Centre</u> The staff at the TIC report a loose step that moves when stepped on.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p> <p>Highways <i>Marcus Lloyd</i></p>	<p>13/9 The correct step has been identified and the Urban Renewal Team made aware. 12/11 Work complete. Issue Closed 12/11</p>
02/10/12	<p><u>Lamppost Change</u> <u>Clive Street</u> With the increased number of retailers trading in the street, a request has been made to Cllr. Elsbury for the lamppost to be replaced outside NICE in order for Christmas lights to be installed on it.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>12/11 Agreed to be undertaken.</p>
09/10/12	<p><u>Defective Litter Bin</u> <u>Station Terrace – OS Irish Tymes</u> The Street Pastors have reported that the bottom of one of the litterbins is missing.</p>	<p>Cleansing <i>Tony White</i></p>	
15/10/12	<p><u>Water Pooling on Footway</u> <u>Pentrebane Street</u> Rainwater is pooling on the footway outside retail units on both sides of the street.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>12/11 Work has been complete. Requested to double check.</p>
17/10/12	<p><u>Gritbins</u> <u>Town Centre</u> The temporary grit bins throughout the town centre will need to be reinstalled in preparation for the winter period.</p>	<p>Highways <i>Marcus Lloyd</i></p>	<p>12/11 Complete Issue Closed 12/11</p>
17/10/12	<p><u>Spire Artwork Light Defective</u> <u>Cardiff Road – OS Cooperative Bank</u> The Town Council has reported that the light illuminating the Spire artwork is defective.</p>	<p>Strategic Planning <i>Allan Dallimore</i></p> <p>Highways <i>Marcus Lloyd</i></p>	<p>17/10 The fault will be investigated. 12/11 Still under investigation.</p>

24/10/12	<u>Go2 Caerphilly Launch, Town Centre</u> Preparations are in progress for the launch of the Go2 Caerphilly Website, which will roll out the Go2 project to Caerphilly Town Centre.	Business Enterprise Support Team <i>Steve Morgan</i>	29/11 Event took place as planned and was well received.
12/11/12	<u>Graffiti Bus Station Toilets, Station Terrace</u> A Cllr. complaint was received in relation to graffiti problems within the Bus Station Toilets.	Cleansing <i>Tony White</i>	
12/11/12	<u>HGV Unloading Problems Pentrebane Street</u> Large lorries have been seen mounting the newly installed kerbing in Pentrebane Street, potentially causing damage to the new street scene.	Strategic Planning <i>Allan Dallimore</i> Highways <i>Marcus Lloyd</i>	
12/11/12	<u>Skateboarding Problems Around Bus Station Toilets, Station Terrace</u> A Cllr. complaint was received regarding skateboarding around and above the Bus Station toilets, which is causing damage to street furniture and posing a danger to pedestrians and/or motorists.	Highways <i>Marcus Lloyd</i> Strategic Planning <i>Allan Dallimore</i>	
23/11/12	<u>Broken Paving Slabs, O/S Tesco Metro, Cardiff Road</u> Some paving slabs have been broken and pose a potential trip hazard.	Highways <i>Marcus Lloyd</i> Strategic Planning <i>Allan Dallimore</i>	
23/11/12	<u>Missing Stones O/S Tesco Metro, Cardiff Road</u> Some of the stones opposite Tesco, near the steps, have become dislodged and require replacement.	Highways <i>Marcus Lloyd</i> Strategic Planning <i>Allan Dallimore</i>	

29/11/12	<p><u>Maintain Area of “Tommy Cooper Walk of Fame”</u> <u>The Twyn</u> The area around the Walk is in need of some attention due to weathering. Maintenance needs to be undertaken to some of the pavers, which need relaying.</p>	<p>Highways <i>Marcus Lloyd</i></p>	
03/12/12	<p><u>Retail Theft Initiative</u> <u>Town Centre</u> Gwent Police is currently planning their retail theft initiative, which will aim to reduce shoplifting in the town centre over the Christmas shopping period.</p>	<p>Police <i>Ins Jones</i></p>	05/12 Operation started today
03/12/12	<p><u>Medieval Christmas Market</u> <u>Town Centre</u> Planning is underway for the Christmas Market, which will be taking place on 8th & 9th December.</p>	<p>Business Enterprise Support Team <i>Paul Hudson</i></p>	
03/12/12	<p><u>Defective Slabs</u> <u>O/S Select, Cardiff Road</u> A number of slabs in the vicinity of Select are rocking under-foot and also cracked.</p>	<p>Highways <i>Marcus Lloyd</i></p>	
19/12/12	<p><u>Condition of Steps</u> <u>Steps between Twyn Car Park & Market Street</u> The Town Council has reported that the aforementioned steps require power washing as the surface has become slippery underfoot.</p>	<p>Cleansing <i>Tony White</i></p>	

08/01/13	<u>Illegal Parking/Obstruction of Highway</u> <u>Cardiff Road</u> A complaint has been received from a local business concerning “accident claim” practitioners who operate on Cardiff Road. Their information desk obstructs the pavement and the staff are parking for long periods in the loading only bays at the bottom of Cardiff Road.	Highways <i>Marcus Lloyd</i> Police <i>Ins Jones</i>	
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